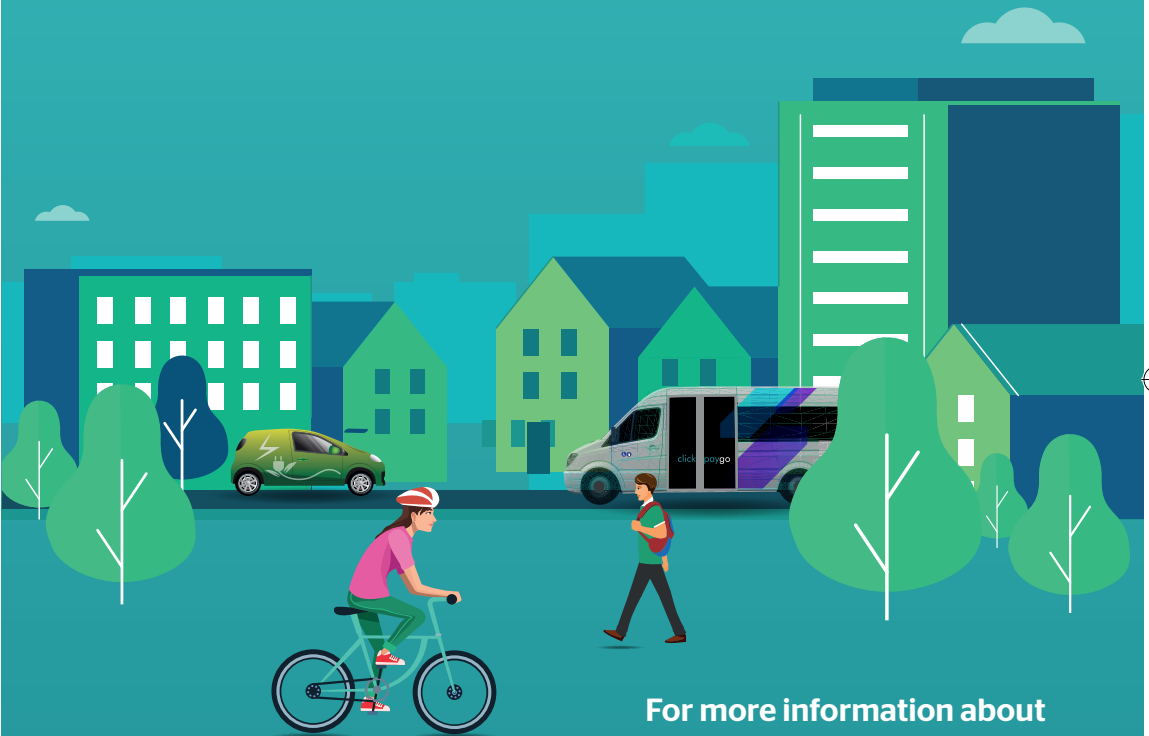


# WATFORD BOROUGH COUNCIL COUNCIL TAX FOR 2020/21

## What you pay and what we provide



For more information about  
council tax and ways to pay, visit  
[www.watford.gov.uk/counciltax](http://www.watford.gov.uk/counciltax)



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**WATFORD**  
BOROUGH  
COUNCIL



## A message from Elected Mayor of Watford, Peter Taylor

This is a really exciting year for our town.

This year, we passed a budget that:

- Delivers better transport for Watford
- Supports vulnerable people
- Invests in our parks, leisure centres and community events

It is no secret that this is a challenging time for local councils. We have seen a £4m a year reduction in our funding from central government. Despite this, we have been able to keep council tax increases down and continue to deliver good quality services for our town.

In spring, we will be launching a new bike hire scheme and a new on demand bus service, ArrivaClick. Many residents speak to me about congestion in the town and how difficult it can be to get around Watford. That's why it is important that we are investing in schemes that will help tackle congestion, make Watford greener and make our air cleaner.

No one should have to sleep rough and that's why we working with others to do even more to tackle homelessness. This year we have secured nearly half a million pounds in additional support for people sleeping rough as well as building new council houses for local families. People deserve a permanent roof over their heads.

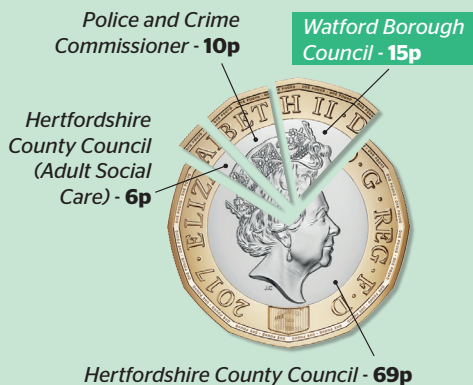
I am also looking forward to seeing further improvements to our fantastic parks and green spaces. This year will see the completion of the new Oxhey Activity Park, including a new café, play areas and facilities for cyclists and skateboarders. We'll also see improvements to Garston Park as well as new facilities for Watford Cycle Hub.

Watford is a town with an incredibly strong sense of community - there is so much so much that we can be proud of. This budget means that we can continue to deliver excellent services for every resident in Watford, care for those who are most in need and improve public transport in the town.

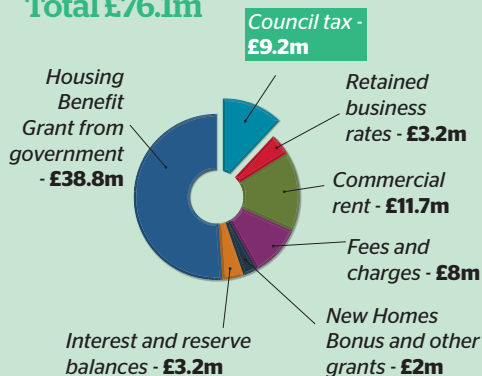
As ever, if you have any issue that you think I can help with, please contact me at [themayor@watford.gov.uk](mailto:themayor@watford.gov.uk) or on my office at **01923 278371**.

**Elected Mayor of Watford**  
[www.watford.gov.uk/electedmayor](http://www.watford.gov.uk/electedmayor)

### Where your money goes



### Where our money comes from Total £76.1m



## What to expect in 2020 in Watford



### A new bike share scheme:

Watford residents will be able to hire new Beryl bikes to use across the town.



### On Demand Buses:

Get around the town quickly and easily using the new Arriva Click On Demand bus scheme.



### Oxhey Activity Park:

Enjoy a new family friendly café, play areas and facilities for skateboarders at Oxhey Activity Park.









### Cleaning up the River Colne:

We've begun a ten year project to clean up the river for future generations.

## What we spend our money on:

**Total £76.1m**

<ul style="list-style-type: none"> <li>● Housing Benefit - <b>£39.2m</b> (99% from <i>Housing Benefit Grant from government</i>)</li> </ul> 	<ul style="list-style-type: none"> <li>● Housing and tackling homelessness - <b>£3.2m</b></li> </ul> 
<ul style="list-style-type: none"> <li>● Parks and Open Spaces, Cultural Services and community events - <b>£5.1m</b></li> </ul> 	<ul style="list-style-type: none"> <li>● Planning, Economic Development, Property Management, Transport and Parking - <b>£8m</b></li> </ul> 
<ul style="list-style-type: none"> <li>● Waste Services, Street Cleaning, Environmental Health and Licensing - <b>£7.6m</b></li> </ul> 	<ul style="list-style-type: none"> <li>● Elections, Legal and Resident Support Services - <b>£13m</b></li> </ul> 

## How much council tax will I pay?

The council tax you pay depends on the valuation band your property is in and the number of adults living in your home.

Your council tax bill, which came with this leaflet, tells you which band you are in and the amount of tax you have to pay. The property band is determined by the Valuation Office Agency (VOA). If you think that your council tax band is wrong, you can contact the VOA on **0300 0501 501** or visit [voa.gov.uk](http://voa.gov.uk)

Band	Hertfordshire County Council	Hertfordshire County Council (Adult Social Care)	Police & Crime Commissioner	Watford Borough Council	Total
A	£860.82	£81.98	£132.00	£182.39	£1,257.19
B	£1,004.26	£95.67	£154.00	£212.79	£1,466.72
C	£1,147.75	£109.32	£176.00	£243.19	£1,676.26
D	£1,291.21	£122.99	£198.00	£273.59	£1,885.79
E	£1,578.16	£150.31	£242.00	£334.39	£2,304.86
F	£1,865.07	£177.66	£286.00	£395.19	£2,723.92
G	£2,152.03	£204.97	£330.00	£455.98	£3,142.98
H	£2,582.42	£245.98	£396.00	£547.18	£3,771.58
% increase	2%*	2%*	5.32 %	2%	3.83%

\* For questions relating to Hertfordshire County Council's figures, please visit [hertfordshire.gov.uk/counciltax](http://hertfordshire.gov.uk/counciltax) email [contact@hertfordshire.gov.uk](mailto:contact@hertfordshire.gov.uk) or phone **0300 123 4040**.

## How to pay your council tax

**There are a number of different ways to pay your council tax.**




**Direct Debit** - Take the hassle out of paying - visiting [www.watford.gov.uk/directdebit](http://www.watford.gov.uk/directdebit)

**Online** - Pay for it online using the online payment facility at [www.watford.gov.uk/pay](http://www.watford.gov.uk/pay)

**Telephone** - Use our 24 hour payment line on **01923 278989**

For more information about council tax visit [www.watford.gov.uk/counciltax](http://www.watford.gov.uk/counciltax)

 You may be entitled to a discount on your council tax. Anyone who has been medically certified as having a permanent severe mental impairment such as dementia, and who is entitled to a disability benefit eg attendance allowance, personal independence payment or disability living allowance, could be entitled to a council tax reduction or exemption. For more information visit: [dementiauk.org/council-tax-discounts](http://dementiauk.org/council-tax-discounts) or [www.watford.gov.uk/counciltax](http://www.watford.gov.uk/counciltax)



[watford.gov.uk/counciltax](http://watford.gov.uk/counciltax)



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